

WARRANTY AND PRODUCTION INFORMATION

What does this warranty cover and how long does it last?

This Limited Warranty is provided by New Earth Energy and covers defects in workmanship and materials in your Inverter. This Warranty Period lasts for 5 years from the date of purchase at the authorized point of sale to you, the original end user customer, unless otherwise agreed in writing. You will be required to demonstrate proof of purchase to make warranty claims. This Limited Warranty is transferable to subsequent owners but only for the unexpired portion of the Warranty Period. Subsequent owners also require original proof of purchase as described in "What proof of purchase is required?"

What will New Earth Energy do?

During the Warranty Period, New Earth Energy will, at its option, repair the product (if economically feasible) or replace the defective product free of charge, provided that you notify New Earth Energy of the product defect within the Warranty Period, and provided that New Earth Energy through inspection establishes the existence of such a defect and that it is covered by this Limited Warranty. New Earth Energy will, at its option, use new and/or reconditioned parts in performing warranty repair and building replacement products. New Earth Energy reserves the right to use parts or products of original or improved design in the repair or replacement. New Earth Energy repairs or replaces a product, its warranty continues for the remaining portion of the original Warranty Period or 90 days from the date of the return shipment to the customer, whichever is greater. All replaced products and all parts removed from repaired products become the property of New Earth Energy.

What does this warranty not cover?

Claims are limited to repair and replacement or if in New Earth Energy's discretion that is not possible, reimbursement up to the purchase price paid for the product. New Earth Energy will be liable to you only for direct damages suffered by you and only up to a maximum amount equal to the purchase price of the product. This Limited Warranty does not warrant uninterrupted or error-free operation of the product or cover normal wear and tear of the product or costs related to the removal, installation, or troubleshooting of the customer's electrical systems. This warranty does not apply to and New Earth Energy will not be responsible for any defect to:

- a) the product if it has been misused, neglected, improperly installed, physically damaged or altered, either internally or externally, or damaged from improper use or use in an unsuitable environment;
- b) the product if it has been subjected to fire, water, generalized corrosion, biological infestations, or input voltage that creates operating conditions beyond the maximum or minimum limits listed in the New Earth Energy product specifications including high input voltage from generators and lightning strikes;
- c) the product if repairs have been done to it other than by New Earth Energy
- d) the product if it is used as a component part of a product expressly warranted by another manufacturer;
- e) the product if its original identification (trade-mark, serial number) markings have been defaced, altered, or removed;
- f) the product if it is located outside of the country where it was purchased;
- g) any consequential losses that are attributable to the product losing power whether by product malfunction, installation error or misuse.

Disclaimer Product

THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY NEW EARTH ENERGY IN CONNECTION WITH YOUR NEW EARTH ENERGY PRODUCT AND IS, WHERE PERMITTED BY LAW, IN LIEU OF ALL OTHER WARRANTIES, CONDITIONS, GUARANTEES, REPRESENTATIONS, OBLIGATIONS AND LIABILITIES, EXPRESS OR IMPLIED, STATUTORY OR OTHERWISE IN CONNECTION WITH THE PRODUCT, HOWEVER ARISING (WHETHER BY CONTRACT, TORT, NEGLIGENCE, PRINCIPLES OF MANUFACTURER'S LIABILITY, OPERATION OF LAW, CONDUCT, STATEMENT OR OTHERWISE), INCLUDING WITHOUT RESTRICTION ANY IMPLIED WARRANTY OR CONDITION OF QUALITY, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE TO THE EXTENT REQUIRED UNDER APPLICABLE LAW TO APPLY TO THE PRODUCT SHALL BE LIMITED IN DURATION TO THE PERIOD STIPULATED UNDER THIS LIMITED WARRANTY.

IN NO EVENT WILL NEW EARTH ENERGY BE LIABLE FOR: (a) ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS, LOST REVENUES, FAILURE TO REALIZE EXPECTED SAVINGS, OR OTHER COMMERCIAL OR ECONOMIC LOSSES OF ANY KIND, EVEN IF NEW EARTH ENERGY HAS BEEN ADVISED, OR HAD REASON TO KNOW, OF THE POSSIBILITY OF SUCH DAMAGE, (b) ANY LIABILITY ARISING IN TORT, WHETHER OR NOT ARISING OUT OF NEW EARTH ENERGY'S NEGLIGENCE, AND ALL LOSSES OR DAMAGES TO ANY PROPERTY OR FOR ANY PERSONAL INJURY OR ECONOMIC LOSS OR DAMAGE CAUSED BY THE CONNECTION OF A PRODUCT TO ANY OTHER DEVICE OR SYSTEM, AND (c) ANY DAMAGE OR INJURY ARISING FROM OR AS A RESULT OF MISUSE OR ABUSE, OR THE INCORRECT INSTALLATION, INTEGRATION OR OPERATION OF THE PRODUCT.

WARRANTY CARD

Customer Information	
Name:	
Address:	
City State Zip Code:	
Tel:	
Fax:	
Email:	
System Information	
Fault Product(s) Serial Numbers:	
System Commissioning Date: Product Models	
No.of Products Used Bill of Lading Date:	
Fault Product(s) Quantities Fault time/Date:	
Fault Message(s) or Code(s):	
Brief Fault Description and Photos:	
Installation Information	
Modules Used:	
Modules Quantity:	
Inverter quantity per string:	
Installation Company Name:	
Installer Name:	
For the information on our warranty terms and conditions All fields must be completed in order to process claim	



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